

Accessibility Statement

Sutakriti is committed to ensuring digital accessibility for all users, including individuals with disabilities. We strive to continually improve the user experience on www.sutakriti.com and apply relevant accessibility standards to make our platform welcoming and usable for everyone.

Our Commitment

We aim to ensure that our website aligns with accessibility guidelines, such as the **Web Content Accessibility Guidelines (WCAG) 2.1 Level AA**, where feasible. Our efforts focus on providing:

- **Clear Visual Contrast:** Ensuring text and background elements maintain readable contrast ratios.
- **Keyboard Navigation:** Structuring the site to allow seamless navigation using a keyboard.
- **Alt Text for Images:** Providing descriptive alternative text for product images and media content.
- **Responsive Layout:** Ensuring optimal usability across mobile, tablet, and desktop screens.

Ongoing Improvement

While we strive for comprehensive accessibility, digital environments are constantly evolving. We periodically review our platform to identify and address potential accessibility barriers, ensuring smooth navigation and checkout for all patrons.

Feedback & Assistance

If you experience any difficulty accessing any part of www.sutakriti.com, or if you require assistance with an order, please reach out to us. We are dedicated to providing an accommodating shopping experience.

- **Email:** support@sutakriti.com
- **Customer Support Hours:** Monday – Saturday | 10:00 AM – 7:00 PM IST
- **Location:** Kolkata, West Bengal, India