

Terms & Conditions

1. Overview

By accessing or purchasing from www.sutakriti.com, you agree to be bound by these Terms & Conditions. Sutakriti reserves the right to modify these terms at any time without prior notice.

2. Product Representation & Fabric Characteristics

Sutakriti garments are crafted using premium natural textiles and botanical processes. Minor variations in texture, weave slubs, and color depth are natural characteristics of artisanal fabrics and do not constitute defects or manufacturing flaws.

3. Pricing & Payments

All prices listed on www.sutakriti.com are in Indian Rupees (INR) and inclusive of applicable taxes unless specified otherwise. We reserve the right to alter pricing, discounts, and promotional offers at our discretion.

4. Order Cancellation & Refusal

Sutakriti reserves the right to refuse or cancel any order due to stock unavailability, pricing errors, or suspected fraudulent activity.

5. Return Discretion & Quality Inspection

All returned items undergo mandatory inspection. Eligibility for a refund is at the sole discretion of the Sutakriti Quality Control Team. Garments showing signs of wear, washing, odor, perfume mist, or removed tags will be rejected and sent back to the customer at their expense.

6. Governing Law

These terms shall be governed by and construed in accordance with the laws of India. Any legal proceedings or disputes arising shall be subject to the exclusive jurisdiction of the courts in **Kolkata, West Bengal**.