



Sutakriti Clothing,

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[Mon-Sat; 10 am- 6 pm]

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Return & Exchange Policy – Sutakriti

At **Sutakriti**, we strive to make your shopping experience smooth and worry-free. While each piece is crafted with utmost care, we understand that sometimes you may need to return or exchange your order.

1. Return Policy

- You can request a return **within 10 days** of receiving your order.
- Products must be **unused, unwashed, and in original condition** with all tags intact.
- **Refunds** will be processed after the returned item is inspected.
- For **COD orders**, refunds will be provided via **store credit** or **bank transfer** (after account verification).
- **Handling fees & shipping charges are non-refundable.**

Handling Fee Structure:

- ₹150 for up to 2 products
- ₹50 for each additional product

2. Exchange Policy

- Currently, **direct exchanges are not available.**
- If you need a different size, color, or style, please return the original item and place a new order.
- This ensures faster processing and guarantees stock availability.

3. Non-Returnable Items

- Customized, altered, or discounted items cannot be returned or exchanged.
- Items showing signs of wear, damage, or missing tags will not be accepted.

4. Our Commitment

Your satisfaction matters to us. Our **dedicated support team** is available to guide you through the return process and answer any questions promptly.