



Sutakriti Clothing,

14B, Selimpur road, Second Floor, Kolkata 700031, West Bengal

Phone: +91-8335030795

[Mon-Sat; 10 am- 6 pm]

Email: sutakriticlothing@gmail.com

Terms & Conditions – Sutakriti

Welcome to **Sutakriti**. By using our website (www.sutakriti.com), you agree to the following Terms & Conditions. Please read them carefully before placing an order.

1. General Use

- By accessing our site, you confirm that you are at least 18 years old or accessing under the supervision of a legal guardian.
- You agree not to misuse the site, attempt fraud, or violate any applicable laws.

2. Products & Availability

- All products displayed are subject to availability.
- We reserve the right to update, modify, or discontinue items without prior notice.
- As our dresses are crafted from natural and sustainable fabrics (e.g., **pure aloe vera**), slight variations in texture or color may occur.

3. Pricing & Payment

- Prices listed on the website are inclusive of applicable taxes unless stated otherwise.
- We accept secure online payments via UPI, net banking, debit/credit cards, and COD (Cash on Delivery)*.
- For COD orders, handling & shipping fees must be prepaid.

Handling Fee Policy:

- ₹150 for up to 2 products
- ₹50 for each additional product

4. Shipping & Delivery

- Orders are dispatched within **2–4 business days** and delivered within **5–7 business days** (may vary by location).
- Remote areas may take longer due to courier limitations.
- Delays caused by courier partners, natural events, or strikes are beyond our control.

5. Returns & Refunds

- Returns are accepted within **10 days** of delivery if products are unused, unwashed, and in original packaging.



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- Refunds are processed within **7–10 business days** after inspection.
- **Handling fees & shipping charges are non-refundable.**
- Exchanges are not offered. For size/style changes, please return the product and place a new order.

6. Intellectual Property

- All content on this site—including images, text, graphics, and designs—is the property of **Sutakriti** and protected by copyright laws.
- You may not copy, reproduce, or distribute any material without prior written consent.

7. Limitation of Liability

- Sutakriti is not liable for indirect, incidental, or consequential damages arising from use of the website or purchased products.
- Our responsibility is limited to the value of the product purchased.

8. Privacy

- Use of this website is also governed by our **Privacy Policy**, which explains how we collect and protect your data.

9. Governing Law

- These Terms & Conditions are governed by the laws of India. Any disputes will be subject to the jurisdiction of the courts in **Kolkata, West Bengal**.