



Sutakriti Clothing,

14B, Selimpur road, Second Floor, Kolkata 700031, West Bengal

Phone: +91-8335030795

[Mon-Sat; 10 am- 6 pm]

Email: sutakriticlothing@gmail.com

Shipping & Delivery Policy – Sutakriti

At **Sutakriti**, we take pride in delivering your premium sustainable fashion on time, with full transparency.

1. Shipping Coverage

- We deliver **across India** through trusted courier partners.
 - International shipping will be introduced soon (details will be updated on our website).
-

2. Dispatch Time

- Orders are usually dispatched **within 2–4 business days** after confirmation.
 - Made-to-order or limited edition pieces may require **extra processing time**, which will be communicated at checkout.
-

3. Delivery Timeline

- Standard delivery: **5–7 business days** (may vary depending on location).
 - Remote or rural areas may take **longer** due to courier limitations.
-

4. Shipping Charges

- Shipping charges are calculated at checkout and vary based on delivery location and order size.
 - For **COD orders**, shipping + handling fees must be paid in advance at the time of order confirmation.
-



Sutakriti Clothing,

14B, Selimpur road, Second Floor, Kolkata 700031, West Bengal

Phone: +91-8335030795

[Mon-Sat; 10 am- 6 pm]

Email: sutakriticlothing@gmail.com

5. Cash on Delivery (COD)

- Available across India on all products.*
 - **Handling Fee:** ₹150 for up to 2 products; ₹50 for each additional product.
-

6. Order Tracking

- Once your order is shipped, you'll receive a **tracking ID** via email or SMS to monitor your package in real time.
-

7. Delays & Exceptions

- While we aim for timely delivery, delays due to natural disasters, strikes, or courier issues are beyond our control.
 - In such cases, our **support team** will keep you updated and assist with next steps.
-

8. Our Promise

We are committed to ensuring **on-time delivery, safe packaging, and a premium experience** every time you shop with Sutakriti.